



**COUNTY OF LOS ANGELES
DEPARTMENT OF AUDITOR-CONTROLLER**

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AUDITOR-CONTROLLER

WENDY L. WATANABE
CHIEF DEPUTY

June 20, 2007

TO: Supervisor Zev Yaroslavsky, Chairman
Supervisor Gloria Molina
Supervisor Yvonne B. Burke
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: J. Tyler McCauley 
Auditor-Controller

SUBJECT: **GROUP HOME PROGRAM MONITORING REPORT - LACHELLE AND
SELENA INCORPORATED - CAMRY GROUP HOMES I AND II**

We have completed a review of Camry Group Homes I and II (Group Home or Agency) operated by Lachelle and Selena Incorporated. Each Group Home contracts with the Department of Children and Family Services (DCFS) and the Probation Department (Probation).

Camry Group Homes I and II are each six-bed facilities, which provide care for boys ages 9 -17 years who exhibit behavioral, social, and emotional difficulties. At the time of the monitoring visit, Camry Group Home I was not providing services for any Los Angeles County children. Camry Group Home II was providing services for one DCFS child, two Riverside County children, and two San Bernardino County children.

Camry Group Homes I and II are located in San Bernardino County.

Scope of Review

Since Camry Group Home I was not providing services for any Los Angeles County children at the time of our review, the monitoring review covers basic child safety and licensing issues and includes only a facility inspection.

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The purpose of the Camry Group Home II review is to determine whether the Agency is providing the services as outlined in their Program Statement. Additionally, the review covers basic child safety and licensing issues and includes an evaluation of the Agency's Program Statement, internal policies and procedures, child case records, a facility inspection, and an interview with the one Los Angeles County child placed in the Group Home at the time of the review. The interview with the child is designed to obtain his perspective on the program services provided by the Agency and to ensure adherence to the Foster Youth Bill of Rights.

Summary of Findings

Camry Group Home I does not have any facility and environment or safety deficiencies noted.

Camry Group Home II needs to address several deficient areas.

Camry Group Home II needs to repair and paint the wooden fence. Throughout the Group Home, the walls, ceilings, and doors need to be cleaned or painted and the carpet and all the sofas and chairs need to be cleaned or replaced. The Group Home also needs to repair or replace the window blinds in the den and the window screens in the living room and in bedroom three.

Additionally, the kitchen window sill, the kitchen counter and stove top burners need to be repaired or replaced, and the oven, the ventilation hood, and the dishwasher need to be cleaned. The mirrors and the toilet paper dispenser in the children's bathroom, the pillow in bedroom one and the dresser in bedroom three need to be replaced.

The Group Home also needs to include the treatment team in the development and implementation of the Needs and Services Plans, develop comprehensive Needs and Services Plans that include short and long term goals, and provide children with the required monthly clothing allowance and minimum weekly allowance.

Attached is a detailed report of the review.

Review of Report

We discussed our report with the Agency's management. In response to the recommendations made in the report, the Agency's management completed a corrective action plan (attached) which we approved. We thank the management and staff for their cooperation during our review.

Board of Supervisors
June 20, 2007
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If you have any questions, please contact me or have your staff contact Mike Pirolo at (626) 293-1110.

JTM:MP:CC:ek

Attachments

c: David E. Janssen, Chief Administrative Officer
Patricia S. Ploehn, Director, DCFS
Robert B. Taylor, Chief Probation Officer
Lachelle Fenison, Executive Director, Lachelle and Selena Group Homes Inc.
Public Information Office
Audit Committee

**Lachelle and Selena, Incorporated
Camry Group Home I
1179 N. Glenwood Avenue
Rialto, California 92376
Phone: 909-874-5276
License Number: 366401123
Rate Classification Level: 8**

I. Facility and Environment

Method of assessment – Observation

Comments:

Camry Group Home I is located in a residential community. The exterior of the Group Home is well maintained. The front and back yards are clean and adequately landscaped.

The interior of the Group Home is well maintained. The common quarters are neat and clean. There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment.

Children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

There are no recommendations for this section

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**Lachelle and Selena Incorporated
Camry Group Home II
10621 Holly, Alta Loma, California 91701
Phone: 909-484-1116
License Number: 366401123
Rate Classification Level: 8**

I. Facility and Environment

Method of assessment – Observation

Comments:

Camry Group Home II is located in a residential community. The front and back yards and the exterior of the Group Home are adequately maintained. However, the wooden fence is worn and is leaning to one side.

There is adequate furniture and lighting in the Group Home. The Group Home provides a home-like environment. However, the interior of the Group Home is not well maintained. Throughout the Group Home, the walls, ceilings, doors, sofas, chairs, and carpet are dirty. The window blinds are broken in the den and the window screens in the living room are damaged. In the kitchen, the window sill is water damaged, the counter is cracked, the cabinets are worn, and two burners on the stove do not work. Additionally, the oven, ventilation hood, and dishwasher are dirty.

Overall, the children's bedrooms are well maintained. The rooms are clean and orderly and have age-appropriate personalized decorations. There is adequate furniture, lighting, and storage space. Window coverings are in good repair. The mattresses are comfortable, and the beds all have a full complement of linens. Children's sleeping arrangements are appropriate. However, a pillow is stained and dirty in bedroom one. In bedroom three, a dresser is damaged and is missing a drawer and the window screens are damaged. In the children's bathroom, the mirrors are damaged and the toilet paper dispenser is broken.

The Group Home maintains age appropriate and accessible recreational equipment. There are also board games, a TV, and a DVD player. Books and resource materials, including a computer with a variety of programs, are also available.

The Group Home maintains a sufficient supply of perishable and non perishable foods.

Recommendations

1. Lachelle and Selena management:

- a. Repair and paint the wooden fence.
- b. Clean or paint the walls, ceilings and doors throughout the Group Home.
- c. Clean or replace the sofas, chairs and carpet throughout the Group Home.
- d. Repair or replace the window blinds in the den.
- e. Repair or replace the window screens in the living room and in bedroom three.
- f. Repair or replace the kitchen window sill.
- g. Repair or replace the kitchen counter and cabinets.
- h. Repair the burners on the stove in the kitchen.
- i. Clean the kitchen oven, ventilation hood and dishwasher.
- j. Replace the pillow in bedroom one.
- k. Repair or replace the dresser in bedroom three.
- l. Replace the mirrors and the toilet paper dispenser in the children's bathroom.

II. Program Services

Method of assessment – Review of relevant documents and interviews

Sample size: One

Comments:

The child meets the Group Home's population criteria as outlined in the Program Statement. The child was assessed for needed services within thirty days of placement.

The Needs and Services Plans (NSPs) are current. However, all members of the treatment team are not included in the development and implementation of the NSPs. The NSPs are not comprehensive and do not include short and long term goals.

Case files reflect adequate documentation to show that the child is receiving treatment services.

Recommendations

2. Lachelle and Selena Management:

- a. Include all members of the treatment team in the development and implementation of the Needs and Services Plans.
- b. Develop comprehensive Needs and Services Plans that are specific, measurable, attainable, realistic, time limited and include short and long term goals.

III. Educational and Emancipation Services

Method of assessment – Review of relevant documents and interviews

Sample size: One

Comments:

The child is attending school. The child is provided with educational support and resources to meet his educational needs and is progressing satisfactorily in school. The Group Home's program includes the development of the child's daily living, self-help, and survival skills.

The child is provided with opportunities to participate in emancipation and vocational programs as appropriate.

Recommendations

There are no recommendations for this section.

IV. Recreation and Activities

Method of assessment – Review of relevant documents and interviews

Sample size: One

Comments:

The Group Home provides the child with sufficient recreational activities and leisure time. The child is provided with opportunities to participate in planning activities.

The child participates in extra-curricular, enrichment, and social activities in which he has an interest.

The Group Home provides transportation to and from the activities.

Recommendations

There are no recommendations for this section.

V. Psychotropic Medication

Method of assessment – Review of relevant documents

Comments:

According to the Agency's management, there are currently no children taking psychotropic medications. This information is appropriately documented.

The child is aware of his right to refuse medication.

Recommendation

There are no recommendations for this section.

VI. Personal Rights

Method of assessment –Interviews with children

Sample size: One

Comments:

The child is informed about the Group Home's policies and procedures. The child reports that he feels safe in the Group Home and is provided with appropriate staff supervision. The child expresses satisfaction with the quality of his interactions with staff and reports that the staff treats him with respect and dignity.

The child reports that he is assigned chores that are reasonable and not too demanding. The child is able to make and receive personal telephone calls, send and receive unopened mail, and have private visitors. The child is able to attend religious services of his choice.

The child reports that the discipline policies are consistently enforced and that there are fair and appropriate consequences for inappropriate behaviors.

The child reports satisfaction with meals and snacks.

The child receives voluntary medical, dental, and psychiatric care.

Recommendations

There are no recommendations for this section.

VII. Clothing and Allowance

Method of assessment – Review of relevant documents and interviews

Sample size: One

Comments:

The Group Home provides appropriate clothing and items of necessity. The child is provided with opportunities to select his own clothes. Clothing provided to the child is of good quality and of sufficient quantity. However, the Group Home does not provide the child with the required \$50 monthly clothing allowance.

The child spends his allowance as he chooses. However, the Group Home does not provide the child with the required minimum weekly allowance.

The Group Home provides the child with adequate personal care items. The child is also encouraged and assisted in creating and maintaining a photo album/life book.

Recommendations

3. Lachelle and Selena Management:

- a. Provide all children with the required \$50 monthly clothing allowance.
- b. Provide all children with the required minimum weekly allowance.

County Auditor Controller Los Angeles
500 W. Temple St.
Los Angeles, Ca 90012

April 22, 2007

FROM: Lachelle Fenison
Camry Group Homes
10621 Holly St.
Rancho Cucamonga, Ca 91701

RE: Corrective Action Plan (revised)

Dear Candace Rue,

This Letter is in response to your request for immediate corrective action for the deficiencies found at the Camry Group Homes II facility located at 10621 Holly St. Rancho Cucamonga Ca 91701 license # 366401123.

The following is an overview of the compliance assessment and corrective action plan implemented or proposed to effectively address each deficiency identified in the draft report.

1) **Facility and Environment**

- a. Repair and paint the wooden fence in the back yard. **Completed April 13, 2007**
- b. Replace the base under the kitchen window. **Completed April 13, 2007**
- c. Replace the window screens in the living room and in bedroom three.
Completed 12/06
- d. Paint the walls, ceilings and doors throughout the Group Home.
Completed April 15, 2007
- e. Replace the carpet throughout the Group Home. **Replaced 12/06-- new carpet was replaced in the family room and bedroom # 2. The carpet was cleaned in bedrooms #1 and #3.**
- f. Replace the window blinds in the den. **Anticipated date May1, 2007**
- g. Replace Sofas and Chairs. **Completed February 2007**

- h. Repair or replace the kitchen counter. **Anticipated date May 1, 2007**
- i. Refinish the kitchen cabinets. **Completed April 18, 2007**
- j. Repair burners on the stove. **Completed January 2007**
- k. Clean the oven, ventilation hood and dishwasher. **Completed December 2006**
- l. Replace the mirrors in the children's bathroom. **Completed April 15, 2007**
- m. Replace the toilet paper dispenser **Completed December 2006**
- n. Replace the pillow in bedroom one. **Completed December 2006**
- o. Replace the Dresser in bedroom three **Completed April 10, 2007**

Facility manager will do a walk through inspection of the facility bi - weekly and submit a maintenance request to the Administrator Lachelle Fenison.

2) Program Services

- a. Include the treatment team in the development and implementation of the needs and Service plans.
- b. Develop comprehensive Needs and Service Plans that are specific, measurable, attainable, realistic, time limited and include short and long term goals.

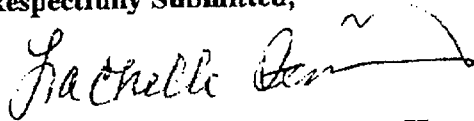
A treatment team consisting of Camry Group Home's facility manager, administrator, child care staff, therapist and resident will be included as part of the development and implementation of the needs and service plan. The resident's DCFS worker will also be invited to participate in the plan. To ensure the N&S plans are specific, measurable, attainable, realistic, time limited and include short and long term goals. Camry's team will meet bi-weekly to discuss and evaluate the baseline of each resident's target goal(s), the success of implemented strategies and the documentation of desired changes or failures. The progress is documented, evaluated and reviewed every quarter. The administrator Lachelle Fenison will be responsible and will follow up to ensure that the needs and service plans meet the county standards.

3) Clothing Allowance

- a. Provide children with monthly clothing allowance
- b. Provide children with weekly allowance

Group Homes has changed the minimum clothing allowance and allowance scale to meet the minimum requirements for Los Angeles county placements. Clothing allowance is \$50.00. The minimum allowance is \$7 for 12 years and older and \$5 for 11 and under. The administrator Lachelle Fenison will be responsible for follow through.

Respectfully Submitted,

A handwritten signature in cursive script, appearing to read "Lachelle Fenison", with a stylized flourish at the end.

**Lachelle Fenison/ CamryGroup Home
Administrator
LMF**